**New Glory Eatery and Taproom**

**Server Job Description**

The primary responsibility for a server is to offer superior customer service to our guests. We expect kind and professional service to be given at all times while creating a relaxing and welcoming environment. New Glory Craft Brewery is a family-owned business, and it is expected that our staff creates a family environment for their coworkers and guests. Servers will report directly to Lead Servers, the AGM, and the GM.

Responsibilities

* Taking food and drink orders from guests
* Full understanding of food and beer menus to properly and successfully help the guests needs and wants
* Understanding of rotating beer list
* Collaborate with kitchen and bar staff to ensure a successful guest experience
* Setting tables and rearranging dining room as needed to accommodate larger parties
* Proper communication with managers to let them know of any concerns or issues with guests

Expectations

* Servers should have the ability to be on their feet for long periods of time
* Ability to lift weights of 25 pounds or more
* Ability to become well educated on the workings of our POS system
* Ability to work well under high pressure situations
* Open availability during holidays
* Weekends will be mandatory. (this includes Sunday)
* Prior experience working in high volume food situations